

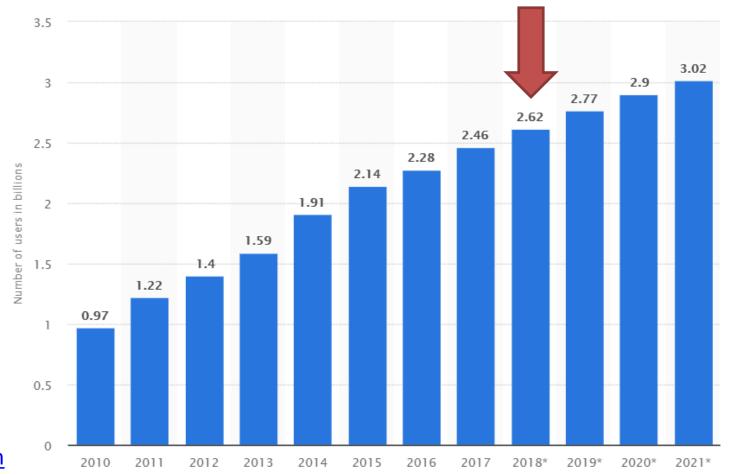
# "Eye of the Storm": Social Sensing of Extreme Weather Events Using Social Media

Michelle Spruce PhD Computer Science PI – Dr Hywel T. P. Williams

Research undertaken as part of University of Exeter <u>SEDA Lab</u> (Social & Environmental Data Analysis @ University of Exeter)

RMetS Weatherlive Conference – 10 November 2018

### Number of social media users worldwide from 2010 to 2021 (in billions)



https://www.statista.com



<u>8<sup>th</sup> November 2018</u> <u>11am – 3pm</u>

TWEETS IN 4 HOURS

UNITED STATES BRAZIL 145 507 81 115 TURKEY JAPAN 60 164 55 940

https://www.tweetping.net

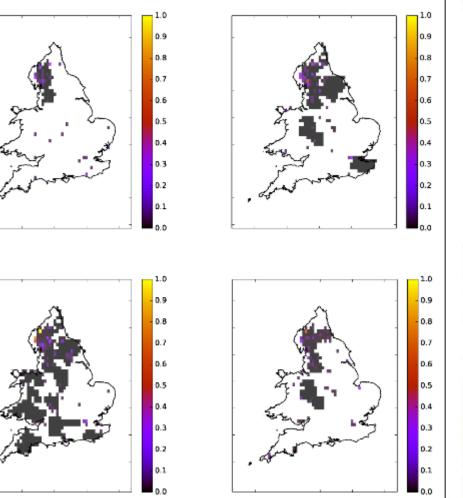
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### Social Sensing





### Social Sensing Floods



Floodiness grid,  $64 \times 64$ , over England and Wales on 5/12/2015 using (r,  $\alpha$ , T) = (1.0, 0.15, 0.1).

Using tweets collected in 1 hour windows. White indicates no tweets. Colour bar units are floodiness relative to daily max. Top left: 10am-11am. Top Right: 1pm-2pm. Bottom Left: 4pm-5pm. Bottom Right: 9pm-10pm.

### PLOS ONE

#### RESEARCH ARTICLE

### Social sensing of floods in the UK

#### Rudy Arthur1\*, Chris A. Boulton20, Humphrey Shotton10, Hywel T. P. Williams1

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### Abstract

"Social sensing" is a form of crowd-sourcing that involves systematic analysis of digital communications to detect real-world events. Here we consider the use of social sensing for observing natural hazards. In particular, we present a case study that uses data from a popular social media platform (Twitter) to detect and locate flood events in the UK. In order to improve data quality we apply a number of filters (timezone, simple text filters and a naive Bayes 'relevance' filter) to the data. We then use place names in the user profile and message text to infer the location of the tweets. These two steps remove most of the irrelevant tweets and yield orders of magnitude more located tweets than we have by relying on geotagged data. We demonstrate that high resolution social sensing of floods is feasible and we can produce high-guality historical and real-time maps of floods using Twitter.

### Introduction

Natural hazards such as floods, wildfires, storms and other extreme weather events cause substantial disruption to human activity and are predicted to increase in frequency and severity as

#### OPEN ACCESS

Check for updates

Citation: Arthur R, Boulton CA, Shotton H, Williams HTP (2018) Social sensing of floods in the UK. PLoS ONE 13(1): e0189327. https://doi.org/ 10.1371/journal.pone.0189327

Editor: Guy J-P. Schumann, Bristol University/ Remote Sensing Solutions Inc., UNITED STATES

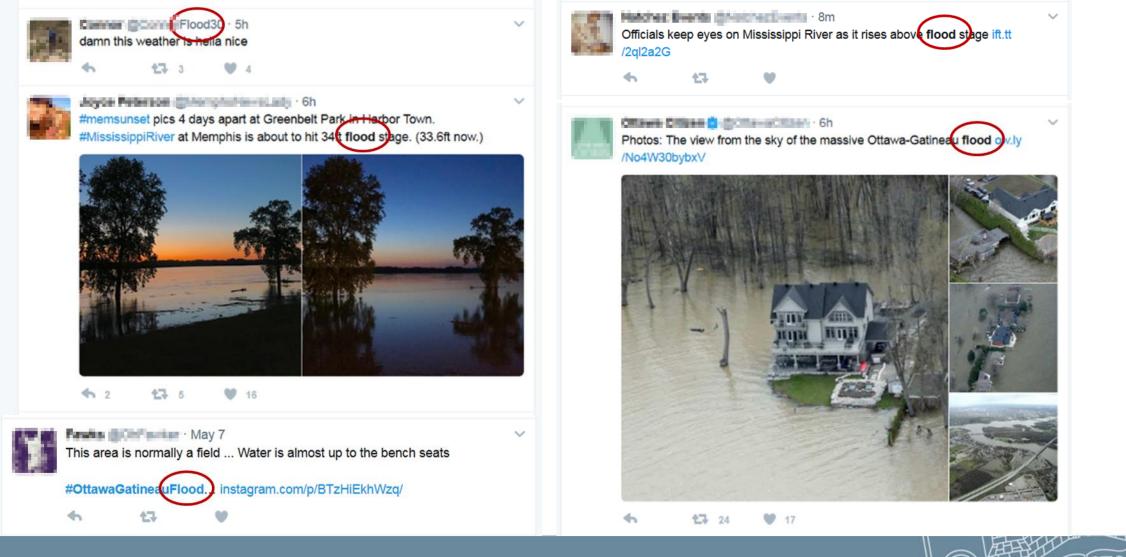
Received: July 11, 2017

Accepted: November 22, 2017

Published: January 31, 2018

Copyright: © 2018 Arthur et al. This is an open

### Searching for floods on Twitter...

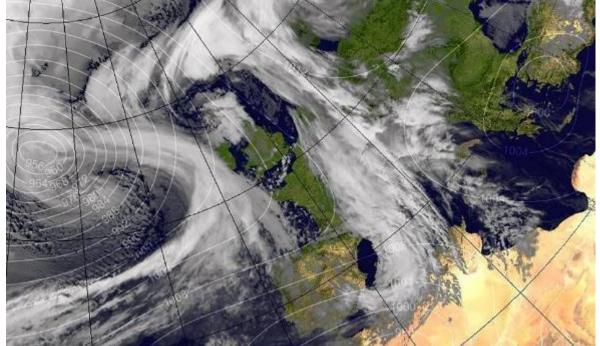


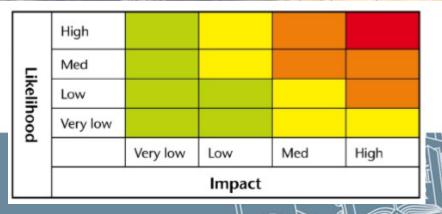


# UK Storm Names 2017/18

Met Office		
Name	Date named	Date of impact on UK and/or Ireland
<u>Aileen</u>	12 September 2017	12 - 13 September 2017
Ex-Hurricane Ophelia	11 October 2017 (Named by <u>NHC</u> )	16 - 17 October 2017
<u>Brian</u>	19 October 2017	21 October 2017
<u>Caroline</u>	5 December 2017	7 December 2017
<u>Dylan</u>	29 December 2017	30 - 31 December 2017
<u>Eleanor</u>	1 January 2018	2 - 3 January 2018
<u>Fionn (F-</u> yunn)	16 January 2018	16 January 2018
<u>David</u>	17 January 2018 (Named by <u>Meteo</u> <u>France</u> )	18 January 2018
<u>Georgina</u>	23 January 2018	24 January 2018
<u>Hector</u>	13 June 2018	13 - 14 June 2018

https://www.metoffice.gov.uk/barometer/uk-storm-centre





### News about Storm Hector...and trampoline troubles....



Ø

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10:34 AM - 14 Jun 2018

11

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Metro 🥹

Trampolines go rogue as Storm Hector smashes into Britain with 100mph winds



Trampolines go rogue as Storm Hector smashes into Britain with 100mph win. People are being advised to tie down their garden furniture and trampolines to avoid disruption during rush hour. metro.co.uk

Follow

9:10 AM - 14 Jun 201	.8
3 Retweets 5 Likes	8 2 3 3 8
	Os M



Give over... its not Storm Hector its just a bit blowy

Weather is just weather.

10:30 AM - 14 Jun 2018 from North East, England

17 0 O



MayoRoadsafety @safecounty





Good morning, #mayo It's a wild one out there today with some debris on the road. Storm Hector has arrived and has brought strong gale force winds, so be careful. Take care and remember to tie those trampolines down .@MayoDotIE .@MayoCoCo



9:27 AM - 14 Jun 2018 0 11



Alden Constront ShinkConstrond - Jun 13

After Storm Doris, we had to apologise for our trampoline in our neighbour's garden. Their kid thought it was a present, cos it was her birthday. To make matters worse, we asked if the trampoline had hurt their dog only to be told that he died at Xmas.#badneighbours#StormHector

M

Q 12 1] 84 0 627



• Full Twitter database commercially available (e.g. Twitter Developer Enterprise API)



- Some data available for free via open Twitter Application Programming Interface (API)
  - Streaming API up to 1% of all tweets being sent, in real time
     Search API uses REST protocol, sample of "relevant" tweets
     based on search filter

https://developer.twitter.com/en.html



# Collecting Twitter Data (Tweets)

**Collect tweets using keywords:** 

**Storm Name Collection:** *storm, Ophelia, Ofelia, Opelia, Ohpelia, Opehlia, opheliaireland, Brian, Caroline, Dylan, Eleanor, Fionn, Fion, Georgina, Emma* 

Wind Collection: wind, gale, windstorm, hurricane



### JSON tweet object

```
"text": "RT @PostGradProblem: In preparation
for the NFL lockout, I will be spending twice as much
time analyzing my fantasy baseball team during ...",
      "truncated": true,
      "in_reply_to_user_id": null,
      "in_reply_to_status_id": null,
      "favorited": false,
      "source": "<a href=\"http://twitter.com/\" ...
      "in_reply_to_screen_name": null,
      "in_reply_to_status_id_str": null,
      "id_str": "54691802283900928",
. . .
      "id": 54691802283900930,
      "coordinates": null,
      "geo": null
```



How to locate tweets?

NEW YORK

Time Zone

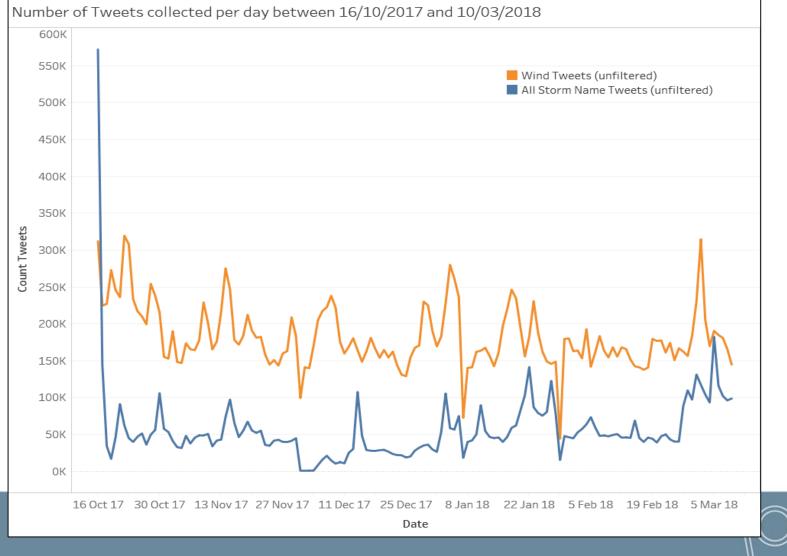
- Only 1% of tweets contain a 'geotag' specific location co-ordinates
- Another 1-2% contain a 'place'
- Therefore need to **infer location** using *user location*, *place name* mentioned in text or *timezone*

Place name mentioned in Tweet text



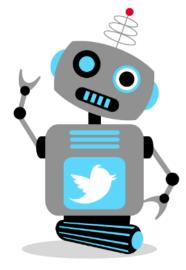
- Tweets collected 16<sup>th</sup> October 2017 – 10<sup>th</sup> March 2018

- Over 35 million individual Tweets collected





## Method – relevance filter







### **Bot filter**

 Remove usernames known to be automated 'Twitter bots'

### Weather station filter

• Remove tweets with known weather station structure

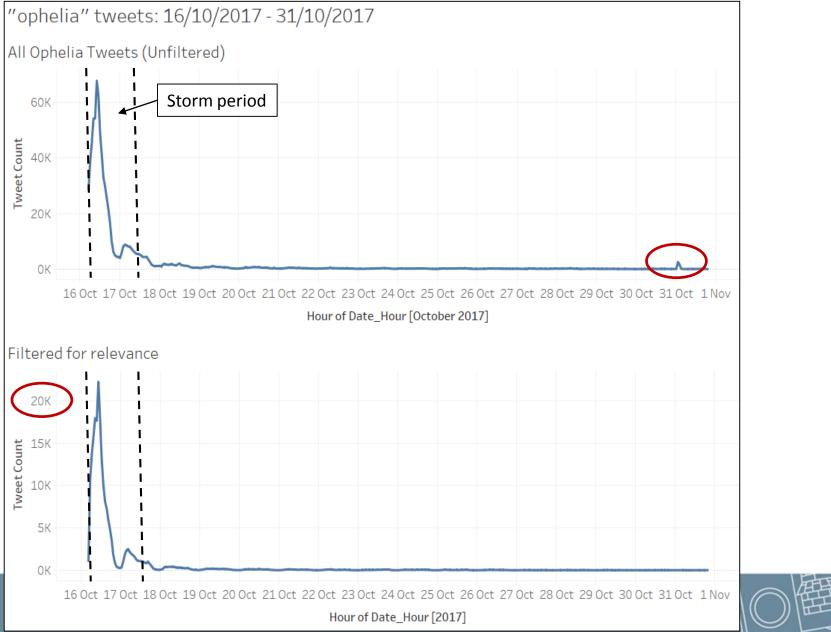
### Irrelevant Term filter

 Exclude tweets containing terms such as: 'cook up a storm', 'wind up', 'throw caution to the wind', etc)

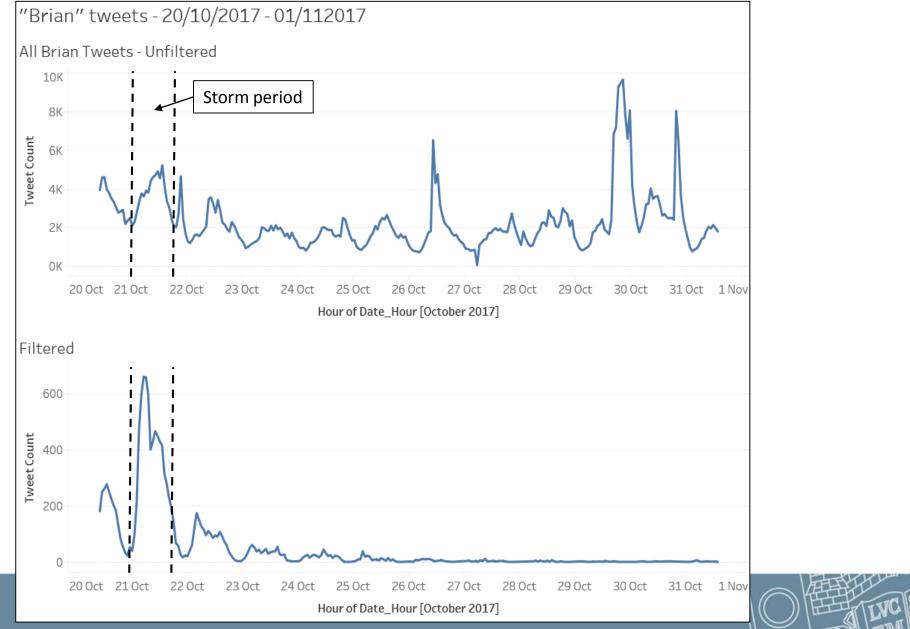
### Machine learning

- Created training corpus using 5000 labelled tweet examples
- Apply Naïve Bayes algorithm to remove tweets based on training corpus

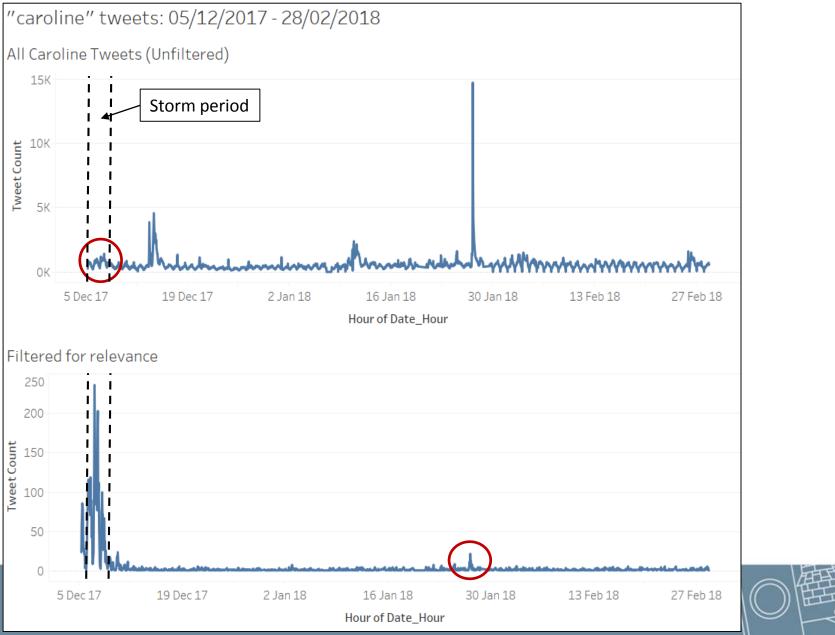








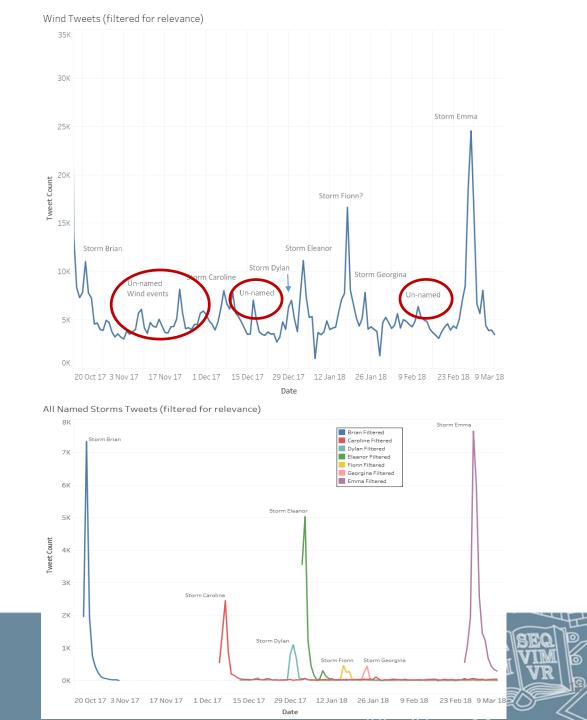
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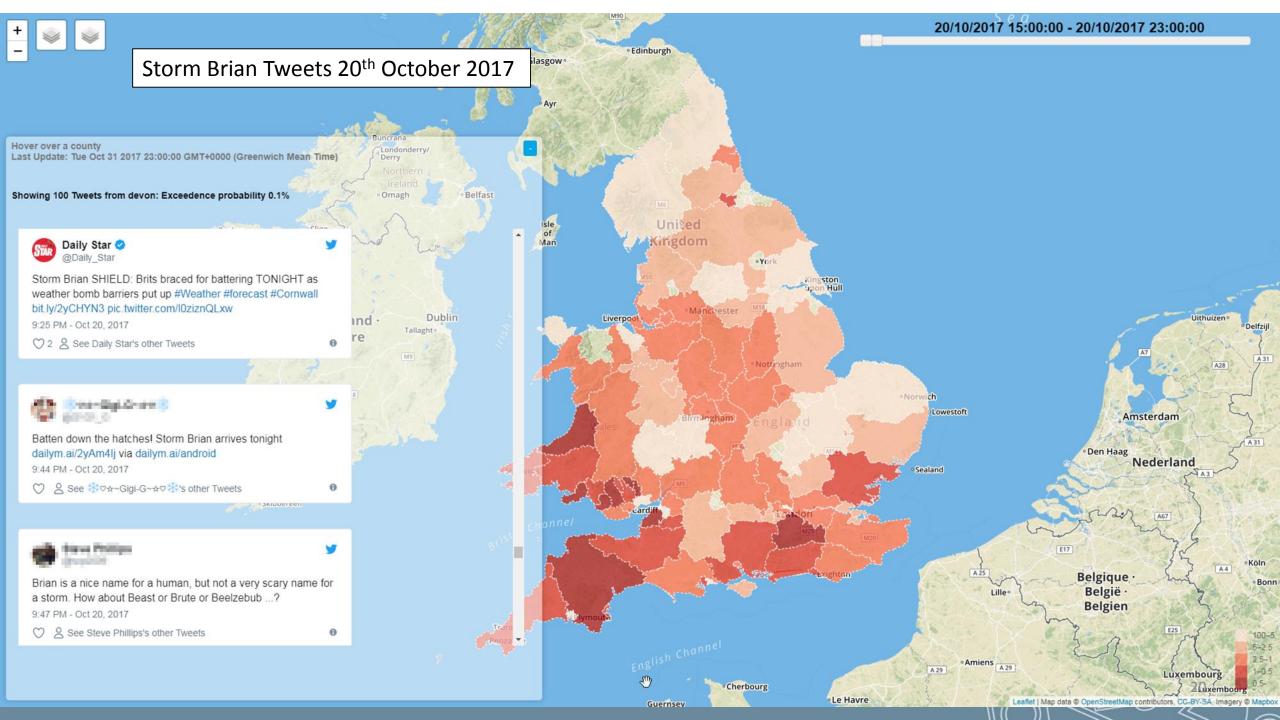


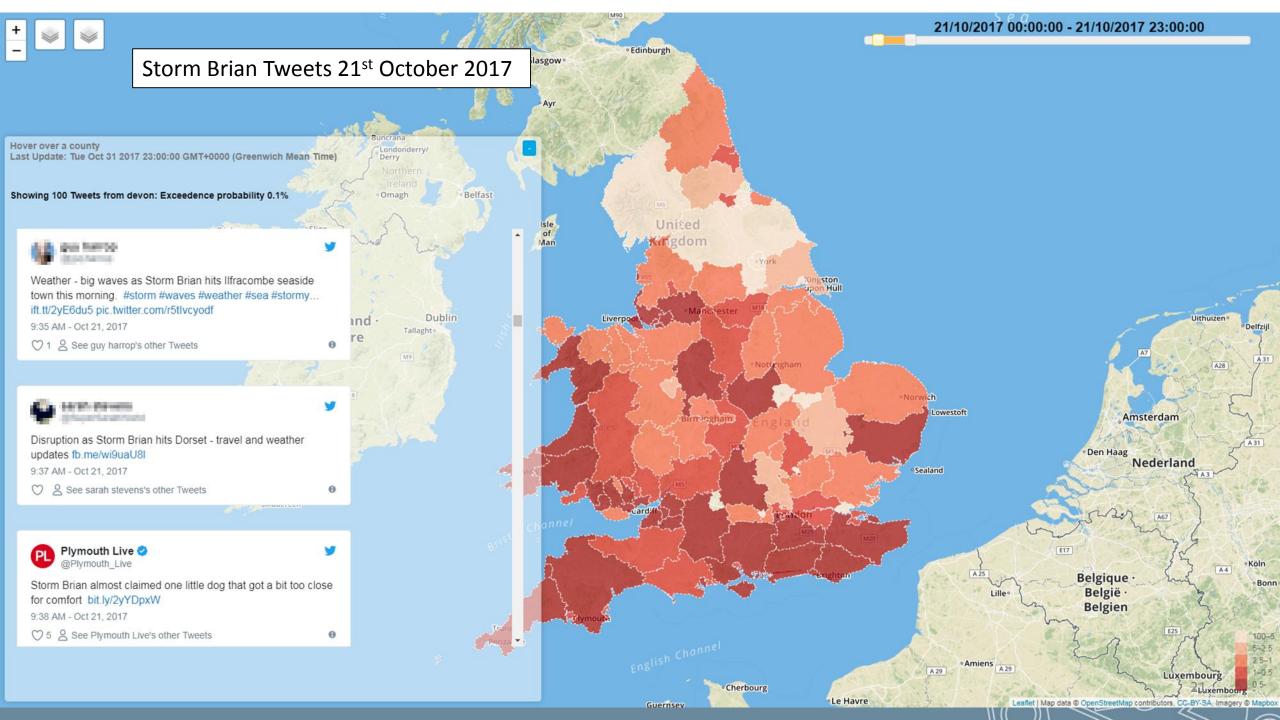


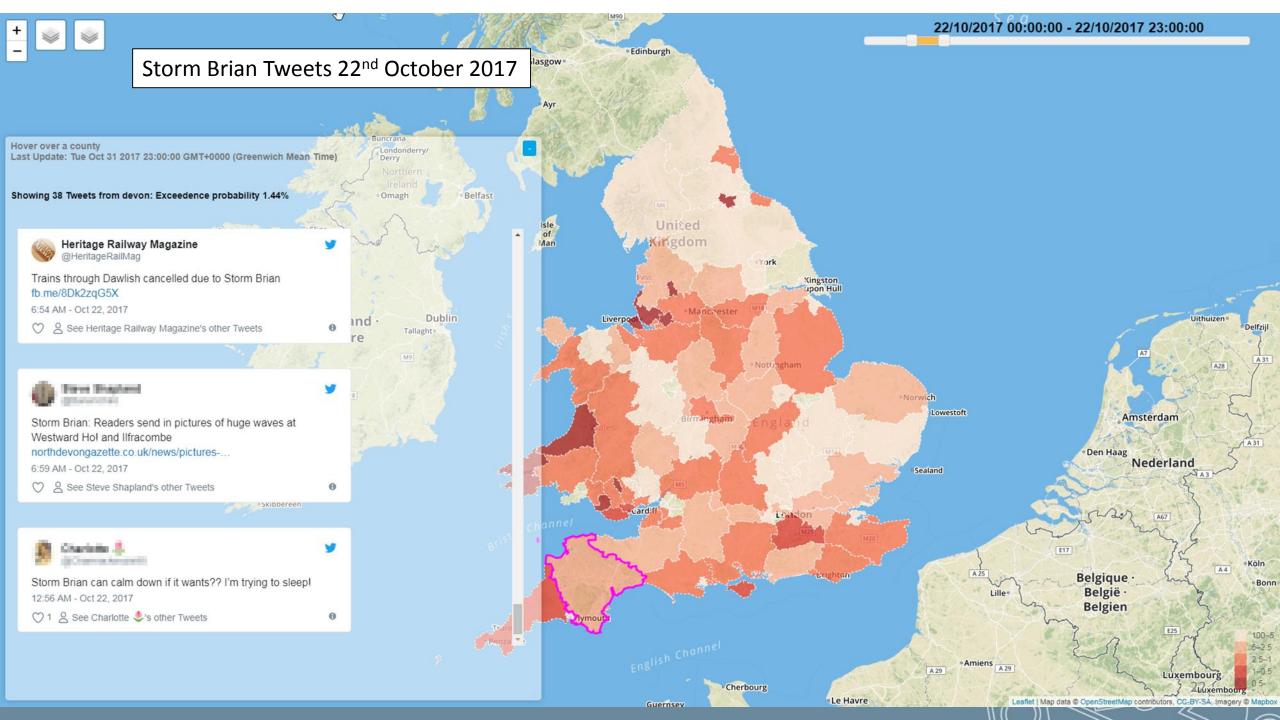
Wind tweets (filtered for relevance) versus Named storm tweets (filtered for relevance)

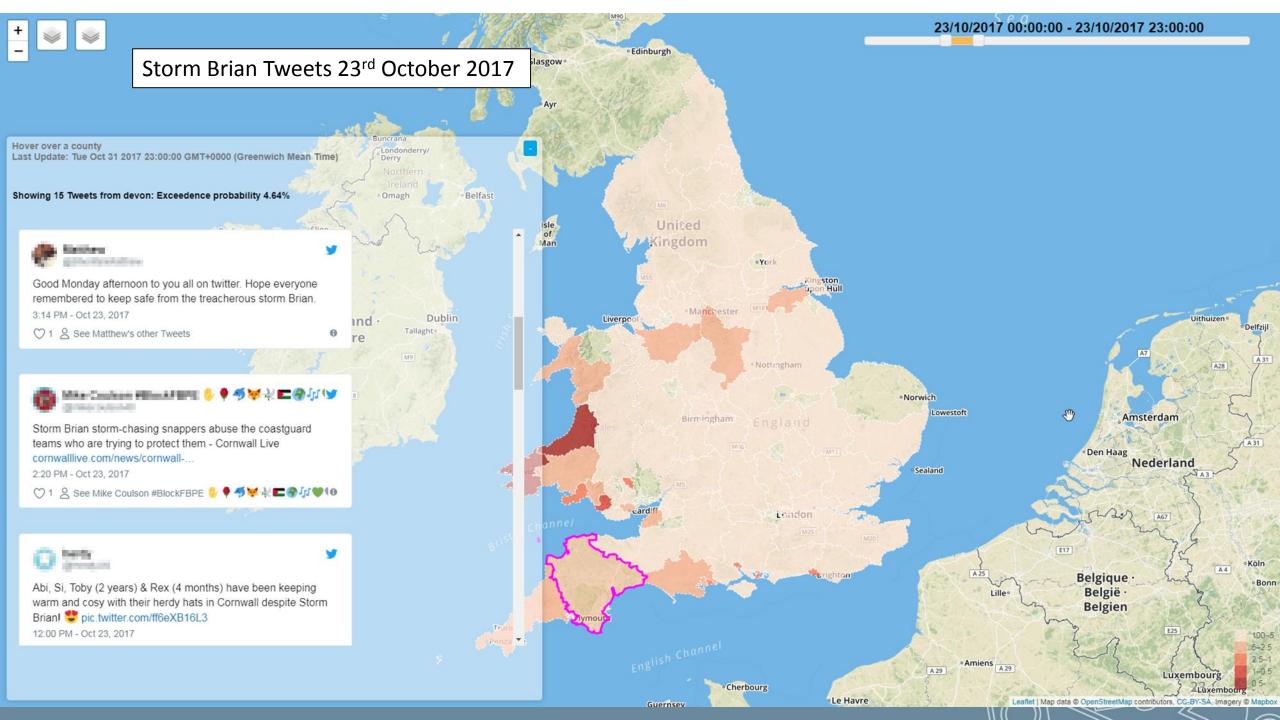
- Peaks in wind tweets coincide with peaks in named storm tweets
- Also peaks in wind tweet activity at other times to named storm events – are these 'extreme weather events'? Or just windy days?

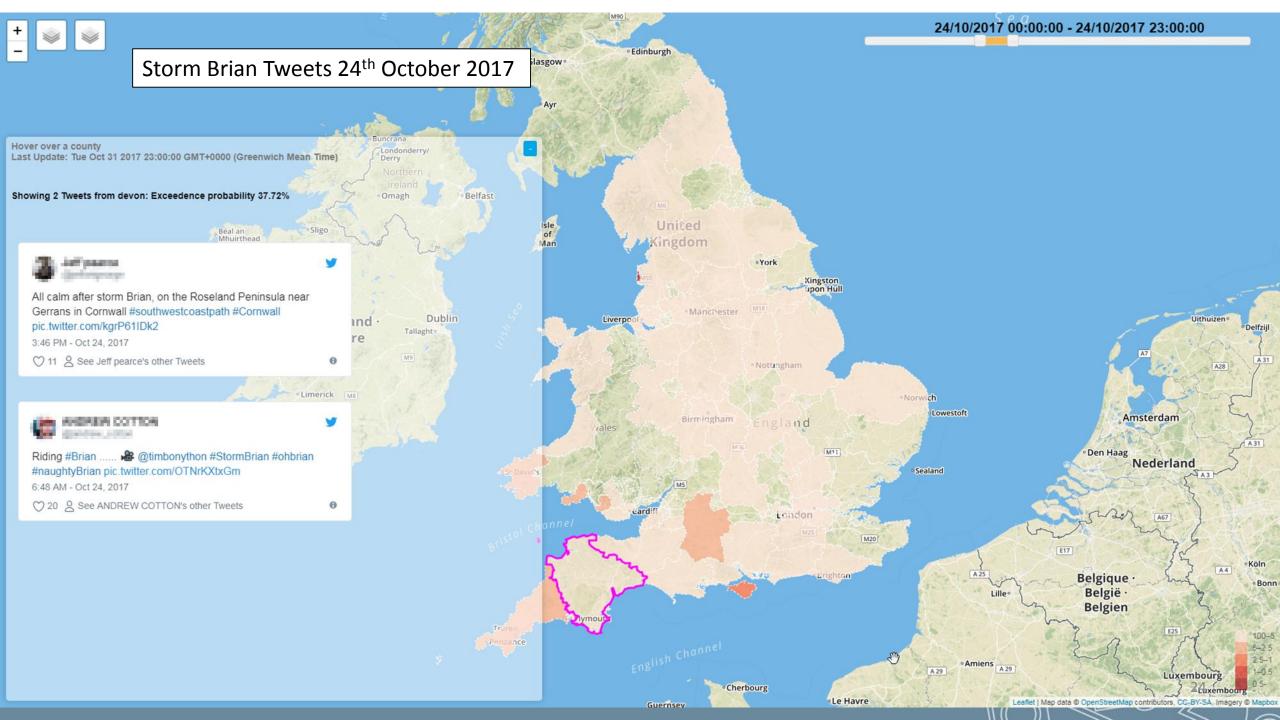


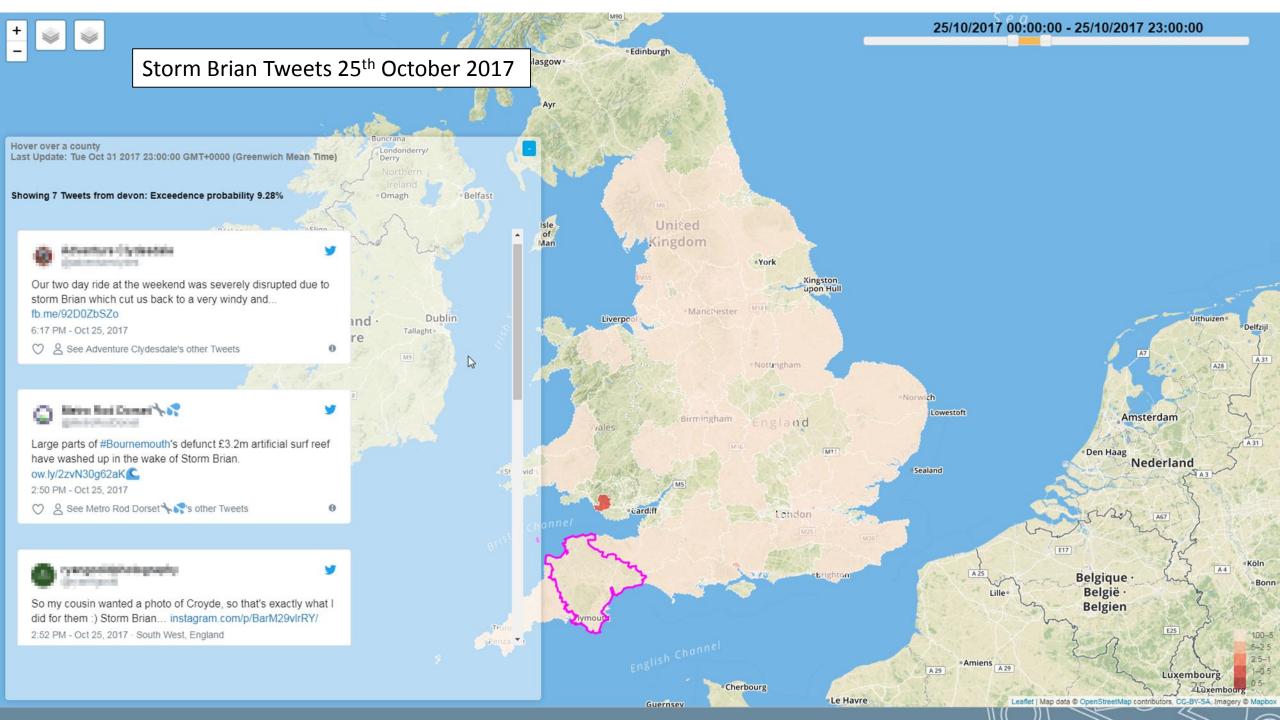












# **Sentiment Analysis**

• Can we use social media posts to infer how a person feels about an event?

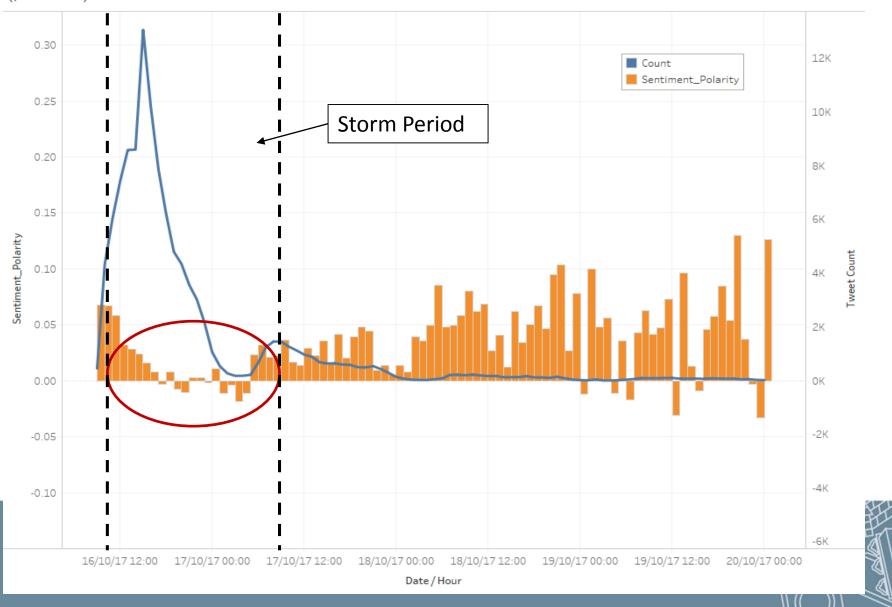
Machine Learning / Natural Language processing – use tweets as training data, assign tweet to sentiment Lexicon based – look up to dictionary of sentiment words



Paltoglou G., Thelwall M. (2017) Sensing Social Media: A Range of Approaches for Sentiment Analysis. In: Holyst J. (eds) Cyberemotions. Understanding Complex Systems. Springer, Cham

### Measuring the Sentiment of 'Ophelia'

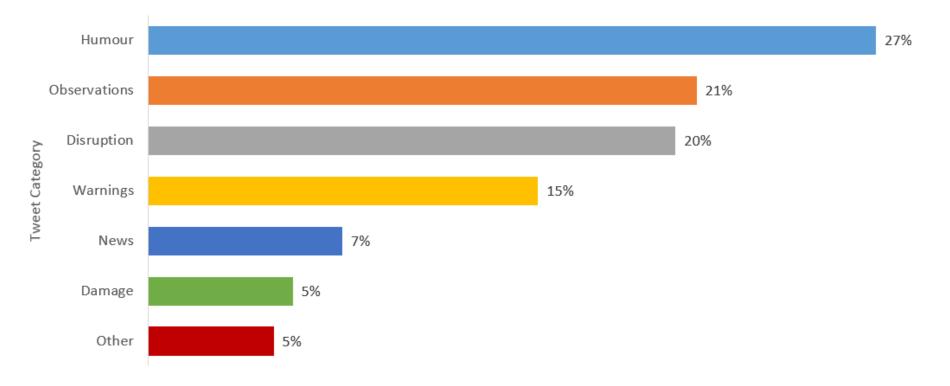
Ex-Hurricane Ophelia Twitter Sentiment: Filtered "ophelia" tweets vs average tweet sentiment score (per hour)



## **Categorising Tweets**

Filtered tweets are manually labelled into categories:

Storm Brian - Categorisation of Tweets During Period of Storm Impact 21/10/2017 - 22/10/2017





# Humour



Brian? What kind of name is that for a storm? Everyone knows Brian is a snail.

7:38 am - 21 Oct 2017



Follow

 $\sim$ 

Follow

With all due respect, how are we supposed to take a life/building/infrastructure threatening storm seriously when it's called Brian?!

8:44 am - 20 Oct 2017





### And Brian? Really? Storm Rambo or Terminator would be far better than #StormBrian

10:34 am - 21 Oct 2017



So storm Brian.. "he's a very naughty boy" if it causes any damage! **#StormBrian** 

9:26 AM - 21 Oct 2017



Follow

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# Warnings

Rail Professional @RailProMag

Follow )

Storm Brian could lead to travel disruption this weekend railpro.co.uk/news/storm-bri ...

6:05 PM - 20 Oct 2017



Follow V

Take care on the coast folks. Waves are quite high with #StormBrian



Environment AgencySW ② @EnvAgencySW This wave hitting East Beach at West Bay shows why wave watching is a really bad idea. Don't do it #stormbrian ...od-warninginformation.service.gov.uk/warnings

10:54 AM - 21 Oct 2017 from Bridport, England



(

Follow

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Storm Brian set to batter UK with heavy rain and 70mph winds. **#D21 goo.gl/T8PVnE** 



10:00 AM - 21 Oct 2017



# Disruption



Follow

Follow

V

Storm Brian latest - tree blocks railway lines and hovercraft suspended bit.ly/2xbWh7L **#Portsmouth** 

10:18 AM - 21 Oct 2017



ONewsHandle News

Major motorway was CLOSED after Storm Brian floods carriageway newshandle.com/major-motorway ...





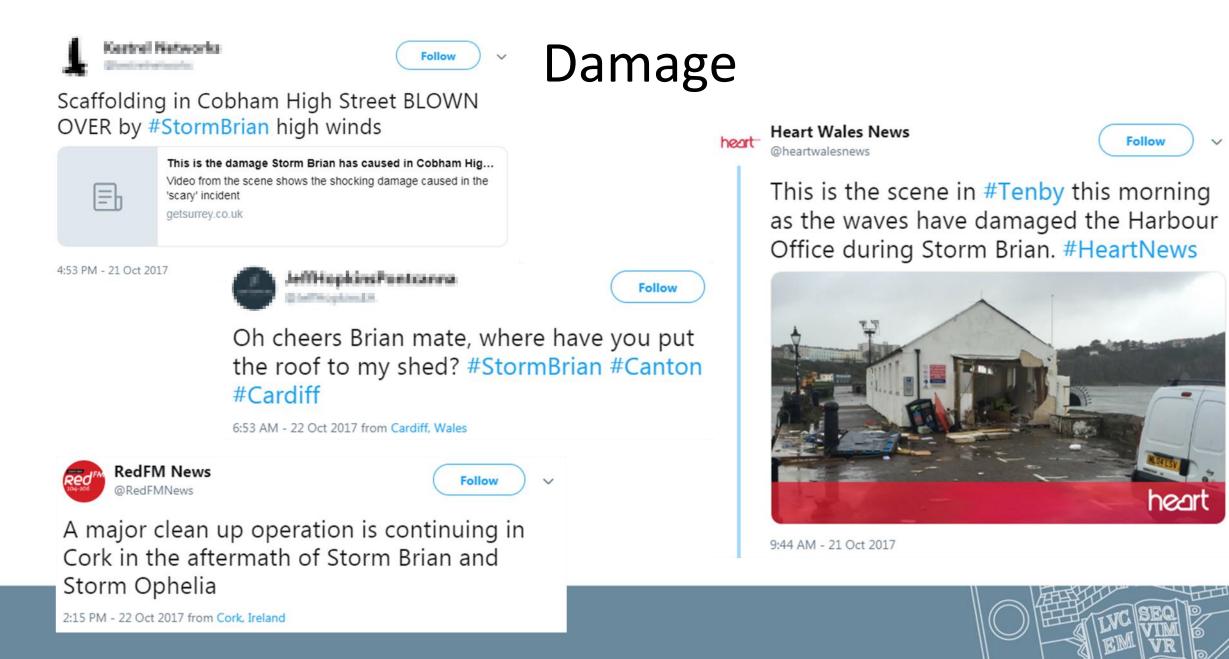
Great South Run events scheduled for Saturday (5k and junior races) cancelled due to Storm Brian. \*\* SUNDAY'S MAIN RACE STILL ON \*\*

5:54 PM - 20 Oct 2017



V

4:15 AM - 22 Oct 2017





Follow

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### **#VIDEO**: Mayo waterfall blown upwards in Storm Brian gusts indo.ie/Ekja30g2Ofw



10:20 AM - 22 Oct 2017



**Irish Apple Growers** @IrishAppleGroup

Follow

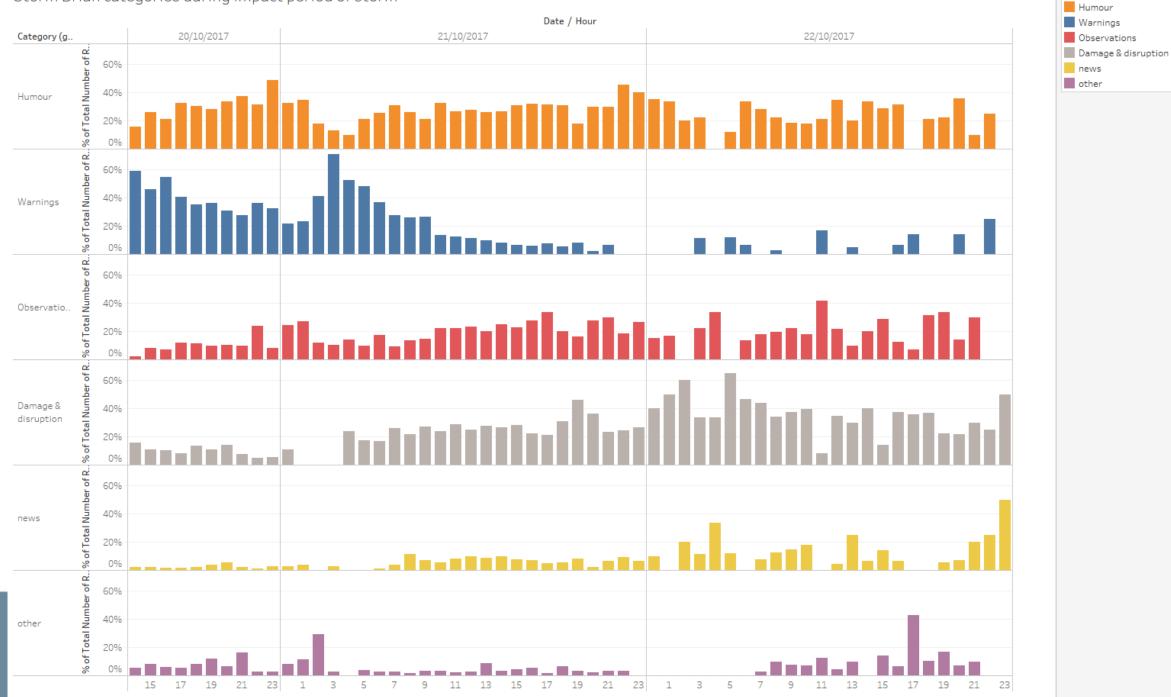
First storm **#Ophelia** knocked all the apples. Then flooding from **#brian** swept them into one corner of the orchard. Never saw the likes of it.



1:30 PM - 23 Oct 2017



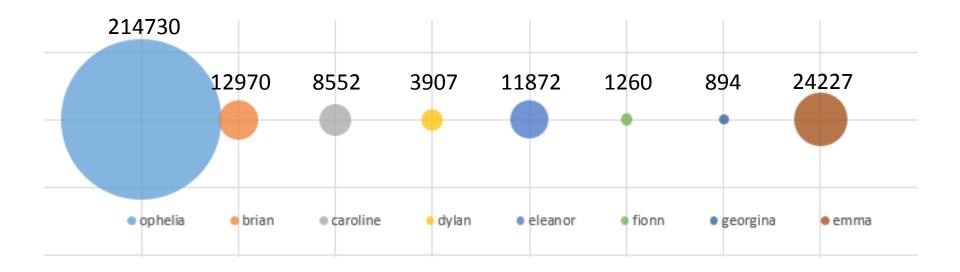
### Storm Brian categories during impact period of storm





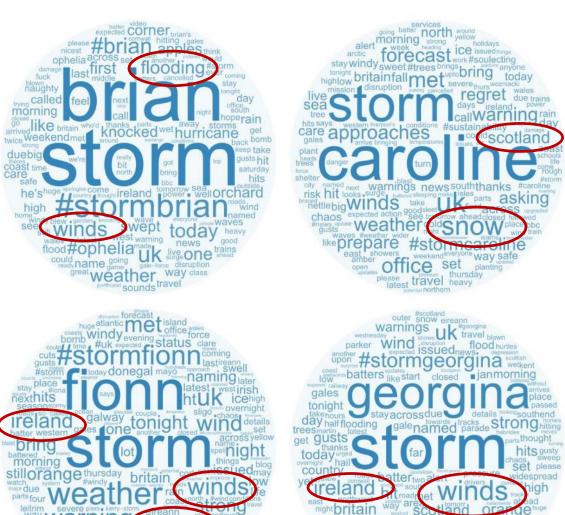
Category (group)

### Which named storms caused the most discussion on Twitter?



Size of circle represents number of relevant tweets for each storm





nightbritain

still

Weather track rain northalers

westheavy lines marine, follow status hundro brynhild could Warning bring wate watch live max, hundro bring wate bringing Windy strength blows northerm command



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#stormdylan affect

way stay ... early scotland

# Is the 'social power' of a storm determined by its name, or by the impacts of the weather experienced?

"[Social] power is the ability to influence or outright control the behaviour of people"<sup>1</sup>

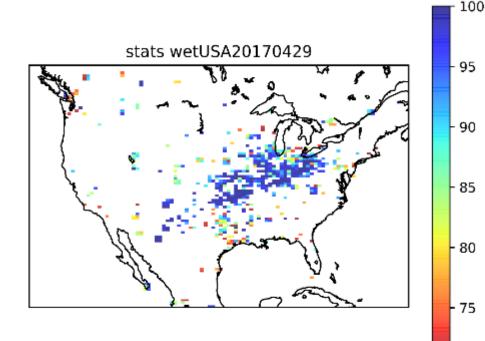


<sup>1</sup><u>https://en.wikipedia.org/wiki/Power\_(social\_and\_political)</u>

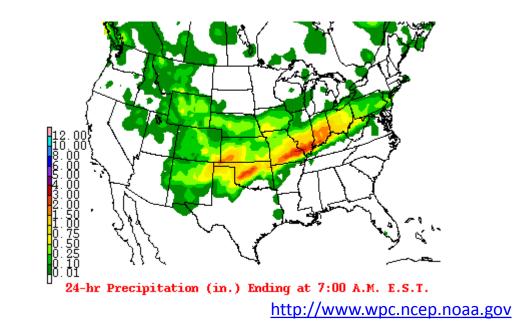


# Applying model outside the UK Searching for heavy rainfall and flooding...

Percentile



Locations with number of 'heavy rainfall' tweets above the 70<sup>th</sup> percentile on 29<sup>th</sup> April 2017 Blue indicates unusually high number of tweets about rainfall/flooding



Rainfall radar for the USA at 7am on 29<sup>th</sup> April 2017

Areas shaded red were most affected by heavy rainfall

# Thank you

Michelle Spruce: <u>m.spruce@exeter.ac.uk</u>

SEDA Lab: <u>http://sites.exeter.ac.uk/seda-lab/</u>



